



WAREHOUSE MANAGEMENT SOLUTIONS KEEPING YOU EFFICIENT AND EFFECTIVE SOLUTIONS

When productivity and output in business lag, it is tempting to increase your staff headcount.

However, output might increase, but so too will costs. Before they find themselves in a make-or-break situation, it is necessary for e-commerce companies to evaluate efficiency as a whole and seek out ways to reach that sweet spot between maximising output, while minimising cost.

With PPO on board, your business can experience cost and performance efficiency from start to finish - from supplier ordering through to product shipping. Let streamlining become your bottom line.

This is where Business Process Outsourcing (BPO) makes the difference.



A successful business starts with efficient systems. Through comprehensive data analysis, BPO can assist e-commerce businesses in analysing where margins are slipping, where expenses are unnecessarily high, and what inefficiencies need addressing."

- Willie du Preez, Managing Director





CAN YOU BENEFIT FROM OUR BPO SOLUTION?



Is your Warehouse Management System truly efficient?



Is it supporting your ecommerce business or only slowing it down?



Which business functions can be outsourced to improve efficiency?

ANSWERED YES? THEN YOU CAN!

Pre-BPO inefficiency

- Backlogs in productivity
- Unmotivated or complacent staff
- KPIs not being met
- Increased customer returns

Post-BPO efficiency

- Faster delivery and more accurate orders
- Returns and complaints reduced
- Positive customer feedback
- Competitive edge
- Increased profits

HOW OUR BPO SOLUTIONS BENEFIT YOU

We operate under stringent, mutually agreed KPIs and our contract depends on achieving these KPIs.

Processes are continuously evaluated and once they are in a position where KPIs are being comfortably met, we will seek out ways to further fine-tune operations to achieve even higher levels of efficiency by continuously monitoring and optimising.

For the business, fixed overhead costs become flexible, and it becomes easier to scale up and down as demand dictates as BPO providers anticipate and cater to fluctuations in production timeously.

**Contact us today to
WORK BETTER, FASTER, SMARTER.**



www.pposa.co.za

DRIVING EFFICIENCY